

S O U T H D A K O T A P H A R M A C I S T



IN THIS ISSUE

- Meet your 2024 Award Winners
- What's Next for SDPhA
- Low Cost Technician Training

FALL EDITION 2024

Our mission is to promote, serve and protect the pharmacy profession.

South Dakota Pharmacists Association

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OCTOBER

- American Pharmacists Month
- 14 Native American Day
- 15 National Pharmacy Technician Day
- 16 Aberdeen District Fall Meeting
Ramkota, Aberdeen | 6:30 pm
- 17-19 2024 Alliance for Pharmacy Compounding (PCCA) International Seminar The Woodlands, TX
- 21 National Pharmacy Week Begins
- 22 Interim Rules Review Committee Pierre, SD
- 25-26 National Alliance of State Pharmacy Associations (NASPA) Fall Meeting Columbus, OH
- 26-29 National Community Pharmacists Association (NCPA) Annual Meeting Columbus, OH
- 28 Medical Marijuana Oversight Committee Pierre, SD
- 28 Sioux Falls District Fall Meeting
Location TBA, Sioux Falls | 6 pm

NOVEMBER

- 11 Veteran's Day
- 28 Thanksgiving Day

DECEMBER

- 24 Christmas Eve
- 25 Christmas Day
- 31 New Year's Eve

SAVE THE DATES | 2025

- February 11-12 Legislative Days Pierre, SD
- September 19-20 SDPhA 139th Annual Convention Deadwood, SD



FEATURES

- 4-5 Director's Comments
- 6 President's Perspective
- 7 C & L and District Contribution Form
- 8 PBM and Payer Resources
- 9 South Dakota Board of Pharmacy
- 10 South Dakota Society of Health System Pharmacists
- 11 Academy of Student Pharmacists
- 1-13 SDSU College of Pharmacy and Allied Health Professions
- 14-15 Pharmacy Technicians University (PTU)

CONTINUING EDUCATION

- 16-17 Do You Hear What I Hear? A Call for Change in the Language Used by Pharmacists in Diabetes Care

2024 CONVENTION

- 18-19 50-Year Pharmacists
- 20-23 2024 Award Winners

HELPFUL INFORMATION

- 24-30 Pharmacy Audit Assistance Service – PAAS National
- 31 DEA National RX Take Back

ADVERTISERS

- 32 Pharmacists Mutual

OBITUARIES

- 34-35 Brian Lounsbury, Patrice Marie Hohn, Steven L. Hoy

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Opinions expressed do not necessarily reflect the official positions or views of the South Dakota Pharmacists Association.

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If you are not on our mass e-mail system check our website periodically for district meetings and other upcoming events. They will always be posted at: www.sdpha.org.



Director's COMMENTS

Autumn shows us how beautiful it is
to let things go.
~Unknown

Amanda Bacon // SDPhA Executive Director



As October begins to wind down – change is certainly in the air. The daytime highs are suddenly no longer in the 80s and 90s, pumpkin spice is everywhere (am I alone in not understanding the appeal? This may be the most controversial thing I've ever said in a public forum...), and the view from the association office window, as you can see, is pretty tough to beat.

was clear that the Administration has repeatedly stated that should the SD BOP continue to support the association, this legislation would not be allowed to move forward.

This topic dominated discussion at both convention business meetings. The association is now well into its second straight fiscal year (the SD BOP voted at its December 2023 meeting to rescind the vote from June 2023 that would have sent SDPhA the 80% for that FY) without those funds, which are the main source of income for the association. We've worked diligently to cut costs where we can, while dealing with the reality that there wasn't much to cut in the first place.

It's worth the reminder that those funds are used for tasks prescribed to us in statute. We call that the general fund. Those general fund dollars are not used for lobbying. That is why we maintain the Commercial and Legislative Branch of the association. Your contributions to the C&L fund are critical – because that's how we pay our lobbying expenses. You can [do that online here](#), or by using the form on page 7.

All that brings us to where we are today. We continue to work diligently on what paths forward are available to us. Since the association, its members, and our work is outlined in statute, we must make sure we're moving forward in an appropriate manner. Our legal team has identified ways we can do so, and we talked a lot about those options at the convention business meetings.

The reality is – SDPhA as you know it, will have to change to survive. Whether we remain in statute, or are repealed from it, change is coming. This change will likely involve a mix of corporate sponsors/memberships, pharmacist memberships,

and even possibly technician memberships. The details of all of that are very much a work in progress. We got fantastic feedback at convention. We're getting great feedback in districts where there's a Fall district meeting.

Change can be scary – we all know that. But I've also challenged myself, the board, and everyone I talk to about this situation to look at it through a different lens. Sometimes, as the quote above, and the look out my office window shows us, change can be beautiful. Change can be full of opportunity. That's how I'm choosing to look at this situation. Not because I'm a Pollyanna or have my head in the clouds. I know probably more than anyone the weight of this situation. I've carried it on my shoulders like one-ton boulders for more than 1½ years now. But each day I come into the office, I fire up my computer, and the first thing I see – is two sticky notes on the bottom of my screen.

They read:

What does this make possible?

What's the next right thing?

That last question has helped me navigate the last year both professionally and personally. It's easy to freeze when the issue is huge and overwhelming (which it is), and you work in an office alone (in all fairness my dog is often here, but strategic planning is not her strong suit). Where do you even start? How do you keep going? Where do you begin?

You consider what your situation might make possible.

Then you do the next right thing.

It's not always going to be perfect. It's going to be hard. It's not always going to be pretty. We're going to get a lot of things right. We're also going to get some things wrong.

However, I want to leave you with what I'm already seeing start to unfold since convention. I'm taking calls and getting text messages from pharmacists who used to be really involved in the association, but for whatever reason, fell away. I'm getting text messages from pharmacy owners who are letting me know that yes, times are tough in the store, but they'd be tougher without the work of the association, and to let them know how they can best help. I'm getting emails from students who want to know how they can help support the C&L Fund. I'm hearing from people I haven't heard from in years, or maybe ever since walking in the door here who want to know how they best get plugged in. As I sit typing this, I just got an email that says there are 50 (FIFTY!!) RSVPs for the Sioux Falls District meeting.

At convention, I shared, as Andy does in his article on the following page, his comment at our board retreat. That our job right now is to survive and advance. It's game seven. It's win or go home. It's undoubtedly the simplest yet most complex mission I've ever been a part of. I said in our annual report that we are determined, for our colleagues, and the profession, to win. But we needed everyone off the bench, and in the game to get it done.

I'm here to tell you, I'm watching the roster grow before my very eyes. And that, my friends, is beautiful.

AMANDA BACON

President's PERSPECTIVE

Andy Tonneson // SDPhA Board President



In June of 2024, the SDPhA Board met in Custer for our annual board retreat. This is one of the few times a year that we can all get together in the same room and discuss the issues. But this year was different. It was not business as usual. There was not the same vibe in the room as there normally was. There was talk ahead of time about not even having the retreat under the current circumstances. But as advanced reservations go, that was not a feasible option.

As we discussed all the topics and worked through the agenda, my thoughts were elsewhere at times. "What are we going to do?" "How could this be happening, especially now as the incoming president of the organization?" "How much longer can we go on?" Needless to say, I was freaking out about the whole situation.

There comes a time towards the end of this meeting when the incoming president gets a chance to discuss their goals and objectives for their term. For anyone that knows me, I am a big sports guy. Though I do not get to watch sports as much as I would like being a father of four young children, I had recently been watching the Minnesota Timberwolves during the NBA playoffs. I could not help but relate our current situation to their 2024 playoff run.

In their opening series, the Timberwolves rolled through the Suns in 4 games, their first playoff series win since the 2003-04 season. I can relate this to my first few years on the board. I felt like we were rolling. It was tough don't get me wrong, but we showed up every game and played well. We brought in a couple "free agents" (definitely not free,

but you get the analogy) and we took on the PBM's and were able to pass meaningful legislation. We were riding high heading into our next series.

Now, onto the Denver Nuggets, the defending NBA champions. Fast forward a few games and suddenly, we are looking at a 3-0 deficit heading into game 4. I could not help but think that our Association was heading into Game 4, down 3-0, facing elimination. Despite our best efforts, we were in this situation. The only phrase that kept coming to mind was "Survive and Advance." This is the point of the season where you either show up or go home. And much like that Timberwolves team, this association is going to show up and battle. For those that do not know, the Timberwolves went on to win that series 4-3.

SDPhA is a team. We cannot rely on the efforts of a single person or even the actions of a few, it takes us all. During this year's convention, I was blown away by the number of students attending. I will be honest, when I was in pharmacy school, I was not as involved as I should have been. The future is bright for our profession in South Dakota, and it is up to us all to ensure that the students can continue to play at the next level. Your attendance at the convention and your overwhelming support for our C&L fund through our 50/50 raffle showed that support, so thank you!

Even though things will look different for our Association moving forward, I am encouraged that our pharmacists, technicians and students will show up and show out. Dean Hansen said it best, we need to look at our current situation as an opportunity. And that is exactly what we are going to do.

Survive and Advance,

ANDY TONNESON

2023/2024 COMMERCIAL & LEGISLATIVE DISTRICT DUES CONTRIBUTIONS

FIRST NAME _____ LAST NAME _____

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Do you wish to receive SDPhA email alerts regarding important pharmacy issues? YES NO

COMMERCIAL & LEGISLATIVE FUND Memberships set by SDPhA C & L Executive Committee, 2007

PHARMACY OR BUSINESS MEMBERSHIP \$500.00 Includes One Individual Membership

NAME OF PHARMACY / BUSINESS _____

NAME OF INDIVIDUAL INCLUDED _____

CORPORATE MEMBERSHIP \$1,000.00 Two or more stores of the same corporation

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NAME OF INDIVIDUAL INCLUDED _____

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DISTRICT DUES Circle your District

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TOTAL ENCLOSED \$ _____

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PBM AND PAYER RESOURCES

[Home](#) / [Resources](#) / PBM and Payer Resources

PBM RESOURCES

[PBM Enforcement](#)

[PBM Complaint Form](#)

ADDITIONAL PAYER RESOURCES

[South Dakota Medicaid](#)

[Medicaid Provider Enrollment](#)

PBM REFORM IN SOUTH DAKOTA

South Dakota Pharmacists Association advocates for meaningful pharmacy benefit manager (PBM) reform that benefits patients and pharmacies together. SDPhA supports efforts in PBM oversight on the federal and state level. We work closely with our South Dakota Congressional Delegation, the South Dakota Legislature, the South Dakota Division of Insurance and other stakeholders to ensure adequate payment and meaningful reform.

References to current SD law for PBMs are linked on right. Should you know of any PBM in violation of this code, we encourage you to file a complaint (link left and below) with the South Dakota Division of Insurance to help enforce law for which we advocated.

TIPS FOR FILING COMPLAINTS:

- A phone call doesn't do it. You must fill out the complaint form.
- Include a clear and concise description of the non-compliance (i.e., state law prohibits clawbacks and PBMs continue to clawback funds after the point of sale).
- Cite the specific state statute (list on the right).
- Include records/claim/other evidence of the PBMs' violations.
- Include all other information required by the state's complaint form.
- Quantity is important, but quality is too - please make sure you have all the necessary documentation for each complaint.

[PBM Complaint Form](#)

SOUTH DAKOTA PBM REGULATIONS

PBM licensure/registration requirement

[S.D. Laws 58-29E-2](#)

Prohibition against retroactive claim adjustments

[S.D. Laws 58-29E-13](#)

Prohibition against adjudication fees

[S.D. Laws 58-29E-16](#)

Fair pharmacy audit procedures

[S.D. Laws 58-29F](#)

Prohibition against anti-mandatory mail-order

[S.D. Laws 58-18-37](#)

Any Willing Pharmacy

[S.D. Laws 58-18-37](#)

Not less reimbursement than PBM-owned pharmacies

[S.D. Laws 58-29E-19](#)

South Dakota BOARD of PHARMACY

Tyler Laetch, PharmD // Executive Director

During 2024 we have seen change. Kari Shanard-Koenders retired from our office and Tyler Laetsch, previously an inspector, has taken the role of Executive Director. We have hired a new inspector in the office, Jenna Heyen. Along with Jenna, we have two other new faces in the office. The PDMP Assistant, Melanie Houg, also retired this past year and has been replaced by Brandi Dux. Finally, the last change of the office staff is one of our administrative assistants, Rhea Kontos left our office this last spring, and that spot was filled by Melissa Wipf.

We have had other changes this year, not just in the people at our office. This past spring we finally were able to update our rules. We have done a lot of clean up to them, so if you haven't already done so, you might want to jump on our website and review the changes. USP chapters were finally changed last November as well. This change has been in the works since 2016 when USP 800 was finalized.

This year we have spent a lot of time focusing on our technicians. We know how valuable technicians are to any pharmacy. Thank you to all the technicians that have joined us in the meeting today and to all the others that had to work and couldn't attend but have taken time to read this. One of the biggest changes to the rules, in my opinion, was allowing certified technicians who have done immunization training to administer immunizations. With the expiration of the PREP Act later this year, we have heard from a lot of pharmacists how important it was to keep the allowance for technicians to administer immunizations.

The Board is proposing statutory changes to SDCL 36-11 and 36-11A to raise license and registration fees. This fee raise will assist in paying for the increasing cost of Board operations. Our costs have risen, so to counter that we must increase fees.

The Board of Pharmacy staff always stands ready to assist with questions that may arise. Please do not hesitate to reach out to us!

Respectfully submitted for the Board of Pharmacy,

TYLER LAETSCH

BOARD MEETING DATES

Please check the [Board of Pharmacy page on Boards and Commissions Website](#) page on the South Dakota Board of Pharmacy website for the time, location, and agenda for future Board meetings.

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PDMP SIGN UP + DATA ACCESS

<https://southdakota.pmpaware.net/login>



South Dakota SOCIETY of HEALTH- SYSTEM PHARMACISTS

Jenna McGeehon, PharmD // SDSHP President



Greetings from the South Dakota Society of Health-System Pharmacists!

As we enter into the fall season, SDSHP looks forward to celebrating Pharmacists Month with social events both east and west river in October. We are also excited to reconvene at the ASHP Midyear Clinical Meeting in New

Orleans– for those planning to attend, keep an eye out for details on Dakota Night!

This last year has been productive and filled with several continuing education and networking opportunities. The 48th Annual SDSHP Conference held this past April in Sioux Falls was a success! We welcomed Dr. Alex Barker, PharmD, who spoke on career satisfaction and provided attendees with an interactive workshop after his keynote! There were a lot of great comments after his presentation and his keynote was applicable to students, residents and pharmacists in any area! Board members inducted during the business meeting included Khia Walser as Past President, myself as President, Alyssa Howard as President-Elect, Courtney Rogen as Secretary, Morgan Hemmingson as Treasurer, Brianna Jansma Vant Hul and Holly Flynn as Board-Members-At-Large, Jodi Sterrett as Technician Board Member, and Emily Tisler and Faith Richards as Student Board Members. During the awards ceremony, Glenn Vos was recognized as the 2024 recipient of the Gary W. Karel Lecture Award. In addition to the annual conference, SDSHP also hosted four resident CE Conferences in February and March and Statewide Pharmacotherapy Forum (SPF) sessions throughout the year.

Highlights from the summer months included the residency conference and GVR Open. The 13th Annual SDSHP Residency Conference took place in mid-July.

Pharmacy residents from across the state gathered in Oacoma for a day of networking and to learn about topics that will prove beneficial to them during the year ahead. We owe a thank you to our outgoing resident liaison, Alisha Halver, for her efforts in planning and coordinating the event! The 22nd Annual GVR Open Society Golf Classic was held at the Rocky Run Golf Course in Dell Rapids, SD on July 26th. It was a great day to golf, despite the heat, while also raising money to support pharmacy student scholarships and student travel to the ASHP Clinical Skills Competition in December.

During the upcoming months, SDSHP will continue to work toward goals and objectives outlined in our strategic plan for the 2024-2025 year, including piloting a new technician committee and redefining our legislative liaison role and how to further educate our members on the legislative process.

We encourage our members or anyone interested in keeping tabs on SDSHP-related news and upcoming events to follow us on [Facebook](#) and our [Instagram](#) account, or visiting us at our website (www.sdsph.com).

Upcoming events include:

- Pharmacy Month Social Events – October 2024 in Sioux Falls and Rapid City
- Dakota Night Reception at ASHP Midyear Clinical Meeting – December 2024 in New Orleans
- SDSHP 49th Annual Conference – April 2025 in Deadwood, SD
- Resident CE Seminars and Statewide Pharmacotherapy Sessions – Dates TBD

Respectfully submitted,

JENNA MCGEEHON

SDSU's Student Collaboration for the ADVANCEMENT and PROMOTION of PHARMACY

Aubrey Kooima // SCAPP/APhA-ASP SDSU Chapter President



SCAPP would like to start out by saying “thank you” to SDPhA and the pharmacists around the state who have continuously supported our events and goals. The strong relationships we have with each of you allow our student pharmacists to practice clinical skills and provide education to patients. We would not be able to host

the patient screenings without the pharmacists who preceptor our events and welcome us to your practice sites, so to that we say “thank you”! The SCAPP executive board members recently met in Sioux Falls for a weekend retreat to prepare and plan for the upcoming school year. We formed goals for the year, new event ideas, and worked on leadership development. Our chapter continues to grow as we are at 137 students from the freshmen-P4 classes. Our team left this retreat with contagious enthusiasm for the year!



The SCAPP President-elect, Erika Munchrath, and I attended the APhA-ASP Student Leadership Institute (SLI) in Washington, D.C. this past summer. We met with legislators on Capitol Hill discussing provider status and reimbursement for the services pharmacists provide on a daily basis. During our time in D.C, we networked with student pharmacists from all over the nation while

discussing ideas for the chapter and ways we can grow in our own leadership skills.



SCAPP was excited to host a brand-new patient screening and education event at the Turner County Fair in Parker, SD this past August. We were invited by Health Connect of South Dakota where we provided blood pressure and blood glucose screenings along with heart and diabetes education to fair attendees. We were able to screen sixty-one patients while allowing P1-P3 students the opportunity to interact directly with patients. We look forward to continuing events from previous years like our



3rd Annual Mental Health Awareness 5K in October, SCAPP Week, the peer mentoring program, and immunization clinics. As we look ahead to our upcoming events, we welcome each of you to attend if your schedules allow!

Respectfully,

AUBREY KOOIMA

SDSU COLLEGE of PHARMACY and ALLIED HEALTH PROFESSIONS

Dan Hansen, PharmD // Dean and Professor



Greetings from the College of Pharmacy and Allied Health Professions! We kicked off a new semester here at SDSU, and what a great first few weeks! It was so fun having folks back in our classroom, labs, clinical sites, and online courses.

One Day for STATE was a huge success for both the University and our College. We finished the day with 233 gifts totaling

\$135,545. That dollar amount is a new record!

Several members of the Pharmacy Practice Department attended the SD Pharmacists Association's Annual Meeting. Two of our faculty were honored with major SDPHA awards. First, Emily Van Klompenburg was awarded the Distinguished Young Pharmacist Award in recognition for what she has done to promote the profession of pharmacy and her military service. Second, Jodi Heins was awarded the Husted Award (Pharmacist of the Year), which is the most prestigious award given out by the Association.

We finalized and had approved new standard documents for both our Pharmaceutical Sciences and Allied and Population Health departments, which went into effect on August 1st. Additionally, revisions to the college's governance document were made and formally approved. All these updates indicate exciting growth and change for our departments and college.

We had the opportunity to celebrate Bruce Laughrey's tremendous investment in our College. With Bruce endowing the dean position, we have the real possibility of investing in our strategic priorities. This investment will impact the College for decades to come and cannot be understated.

Dr. Dean Schmiedt was been selected as our 2024 College of Pharmacy and Allied Health Professions Distinguished

Alum. Dean graduated from our pharmacy program back in 1973 and later went on to get his Pharm.D. from the University of Minnesota in 2002. Dean spent over 40 years working as a consultant pharmacist in Minnesota, with the bulk of that time spent at Minnesota Pharmacy Solutions, which he also owned. In recognition of his great work, Dean was awarded the American Society of Consulting Pharmacists/Eli Lilly Educational Achievement Award in 1998 (ASCP's highest educational award) and the ASCP Foundation Practice Innovation Award in 2009.

Faculty and Staff Highlights

Christine Zaller began her appointment as Respiratory Care Satellite Coordinator and Instructor in Rapid City.

Hemachand Tummala and Pharmaceutical Science students co-authored a paper published in *Cells* titled "Stable Dietary Ora-Curcumin Formulation Protects from Experimental Colitis and Colorectal Cancer."

Emily Van Klompenburg, PharmD graduate **Amelia Koster**, **Jacob Ford**, and **Shanna O'Connor** published a paper in the *Journal of the American Pharmacists Association* titled "Examination of differences between actual and potential revenue generation in a pharmacist-run ambulatory clinic."

Alex Middendorf, PharmD graduate **Alexa Vanden Hull**, **Deidra Van Gilder**, and **Erin Miller** co-authored a paper published in *INNOVATIONS in Pharmacy* titled "Development, pilot and evaluation of a qualitative documentation tool for pharmacists to share high-impact patient intervention stories."

Erin Miller, **Alex Middendorf**, **Deidra Van Gilder**, and PharmD graduates **Abigayle Blanchette** and **Abigail Sirek** co-authored a paper published in *Exploratory Research in Clinical and Social Pharmacy* titled "Comparing South Dakota pharmacist perspectives of pharmacy services in rural versus urban settings."

Joe Strain, **Shanna O'Connor**, and **Jacob Ford** published a paper in *Currents in Pharmacy Teaching and Learning* titled "Student personality type and preferred rounding

methods in an internal medicine advanced pharmacy practice experience."

Erin Miller, **Shanna O'Connor**, **Jacob Ford**, **Emily Van Klompenburg**, and **Wendy Jensen-Bender** published a paper in *Currents in Pharmacy Teaching and Learning* titled "Assessment of non-time-intensive changes to a management course to address course evaluation scores."

Stephanie Hanson co-authored a paper published in *Rhetoric of Health and Medicine* titled "Communication about Perinatal Mental Health Disorders in the Rural United States: Narrative and Social Support as Communication Strategies."

Stephanie Hanson presented a poster at the Marce Society Conference in Barcelona, Spain titled "Understanding Perinatal Mental Health Through an Empowerment Lens."

Our faculty and staff hosted the Dakota Dreams Camp and the Health Professionals Camp here on the SDSU campus.

Josh Reineke was selected to be a member of the 21st cohort of the Academic Leadership Fellows Program through the American Association of Colleges of Pharmacy.

Sanku Mallik, our College's new Associate Dean of Research, began his position with us in July.

Mike Farley accepted the Gary and Sharon Van Riper Endowed Scholar in Pharmacy Practice and Innovation position.

April Nelsen was awarded the Graduate Poster Award at ASCLS Joint Annual Meeting for "Identification of Pulmonary Infection with Porcine Rotavirus A in Pigs with Respiratory Virus".

Stephanie Hanson accepted the position of assistant professor of public and population health.

Several of our faculty presented posters at the AACP meeting in July, including:

- **Deidra Van Gilder**, **Emily Van Klompenburg**, **Joe Berendse**, **Shanna O'Connor**, and **Jodi Heins** presented a poster titled "Supported People Make a Successful College: A Decade of Faculty and Staff Development."
- **Erin Miller**, **Shanna O'Connor**, and **Jacob Ford** presented a poster titled "Small-Scale Changes with Big Benefits: Addressing Low Course Evaluation Scores in a Pharmacy Management Course."
- **Brad Laible**, **Shanna O'Connor**, **Deidra Van Gilder**, **Jordan Baye**, **Brittney Meyer**, **Jim Clem**, and **Brianna Vant Hul** present a poster titled "Student Performance and

Perceptions Following Implementation of a New Drug Competency Assessment Sequence."

- **Jim Clem**, et al. presented "I Choose Pharmacy Because? Reaching and Welcoming New Audiences to the Pharmacy Profession."
- **Brittney Meyer**, **Scout Forbes-Hurd**, et al. presented "Needle-ss to Say, Time for a Shot of Updated USP Standards in Sterile Compounding Education

Kristy Ullom received the 2024 Outstanding Service Award from the Administrative and Financial Officers SIG of AACP.

Governor Noem appointed **Marissa Trosen** to the respiratory care representative on the South Dakota Board of Osteopathic Examiners.

Several of our faculty presented at the South Dakota Pharmacists Annual Meeting, including:

- New Drug Update 2024 – **Joe Strain**
- Focus on the Details: Managing ADHD in Times of Shortage – **Jeremy Daniel**
- Immunization Update 2024 – **Deidra Van Gilder** and **Alex Middendorf**

Steph Hanson and **Keri Pappas** presented at the South Dakota Perinatal Association conference. They did a joint presentation on SUD during pregnancy and then Steph did a solo presentation on perinatal mental health disorders and the importance of staying on antidepressants during pregnancy

Student Highlights

Our PGY1 Community Pharmacy Resident, **Tara Gilk**, has been selected as the SDSHP resident liaison for the year.

Three P4 students (**David Delahoyde**, **Kyle Butzke**, and **Austin Manuell**) represented SDSU in ACCP's Clinical Pharmacy Challenge. This competition features one team from each pharmacy school competing against each other in general pharmacotherapy and biostatistics knowledge. The team finished 17th in the nation!

Best regards,

DAN HANSEN

J. Bruce Laughrey Endowed Dean and Professor



Best-In-Class Pharmacy Technician Training

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Pharmacies that already face a lack of qualified technicians to keep their doors open are also confronted by ever-changing state regulations and national standards. PTU helps pharmacies quickly train new and experienced technicians to meet these educational challenges.

PTU is the first web-based learning and education solution to support training requirements across the U.S. Pharmacies use PTU to facilitate and track hands-on learning in a convenient, online format that leverages a combination of technology and tools.

Key Benefits

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- National Standards program to meet state-specific compliance requirements
- Convenient, cost-effective online courses, including real-world scenarios, instructor feedback, and rich media content
- Completion of the assessment will identify the specific PTU 101 courses that need support

PTU 101

Designed for technicians seeking certification, this program offers 130+ hours of didactic training.

PTU National Standards

Designed for technicians seeking ASHP-ACPE accreditation, this program offers an entry-level program (400+ hours) and an advanced-level program (600+ hours).

Knowledge Assessment

Leveraging the support of PTU 101, Knowledge Assessment gauges technician competency in over 10 categories including pharmacology, calculations, laws and regulations, anatomy, compounding, and more.



Pharmacy Technicians University (PTU) Offers:



Standardized content, developed by pharmacists and pharmacy technicians for the specific work environment and compliance standards your pharmacy technicians must know



An online didactic training leveraging content developed by pharmacists and pharmacy technicians



Local verification of skills and tools that let students assess their progress through self-study multimedia modules



Simulation and training with local attestation



Self-study multimedia modules with quizzes to continuously assess student progress



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Accreditation Information | The South Dakota State University College of Pharmacy and Allied Health Professions is accredited by the Accreditation Council for Pharmacy Education as a provider of continuing pharmacy education.

It is the policy of the South Dakota State University College of Pharmacy and Allied Health Professions that all sponsored CPE programming present evidence-based information that is professionally objective and non-commercial / non-promotional.

PRECEPTOR TRAINING AND CONTINUING EDUCATION

Continuing Education Course Listings

Current Courses

- [Do You Hear What I Hear? A Call for Change in the Language Used by Pharmacists in Diabetes Care](#)
- [Pharmacist Consult: An Update on Parkinson's Disease Prevalence and Treatment](#)
- [Simple Ways to Help Reduce Medication Errors and Patient Harm in the Community Pharmacy](#)

[Register for a CPE course today!](#)

Course Information

Course Development	Disclosure Statement
This course was developed under the guidance and review protocols of the Office of Continuing Education, South Dakota State University College of Pharmacy and Allied Health Professions.	The author and developer of this course have had no relevant financial relationships with any commercial entity having a vested interest in this material.

Course Details

Do You Hear What I Hear? A Call for Change in the Language Used by Pharmacists in Diabetes Care

Course Authors

- Marla J. Hayes, TC Columbia University

Credit Information

- **ACPE Universal Activity Number:** 0063-0000-22-024-H01-P
- **Credits:** 1.5 hour (0.15 CEU)
- **Activity Type:** Knowledge
- **Target Audience:** Pharmacists and Pharmacy Technicians
- **Course release date:** 3-16-2022
- **Expiration date:** 3-16-2025
- **Cost:** \$8.50

PRECEPTOR TRAINING AND CONTINUING EDUCATION

Do You Hear What I Hear? A Call for Change in the Language Used by Pharmacists in Diabetes Care

Course Development

The following public report was published by the South Dakota State University College of Pharmacy and Allied Health

Goal

To provide pharmacists with actionable information on Diabetes Care and Glucose Monitoring.

Contact Hour Details

To receive 1.5 Contact Hours (0.15 CEUs) of continuing education credit, participants will read the provided article, answer the test questions, and complete the course evaluation. A test score of 75% or better is required to earn continuing pharmacy education credit. If a score of 75% (9/12) is not achieved on the first attempt, participants can complete one retest at no additional charge. Credit upload to a participant's eProfile account will be completed within 2 weeks following successful completion of this course.

Learning Assessment

Active learning quiz questions and Learning Assessment test questions for this course were developed by the South Dakota State University College of Pharmacy and Allied Health Professions.

Financial Disclosure

The developer of this course has no financial relationships to declare.

Pharmacist learning objectives

Upon completion of this activity, participants should be able to:

- Understand the emerging trend to utilize pharmacists as care extenders in diabetes care.
- Evaluate the history of present-day healthcare language and identify its shortcoming in diabetes care.
- Analyze why the language used in diabetes care matters.
- Apply the impact of a pharmacist's language on diabetes self-care.
- Create examples of disengaging language used by pharmacists in diabetes care.
- Remember two guiding principles for transitioning to person-centered language.

QuestionPro Post-Test and Evaluation [TAKE NOW](#)

- Introduction
- [The role of pharmacists in diabetes care](#)
- [History of present-day healthcare language](#)
- [Why language matters](#)
- [Impact of a pharmacist's language on diabetes self-care](#)
- [Examples of disengaging language used by pharmacists](#)
- [Guiding principles for transitioning to person-centered language](#)
- Conclusion
- References
- Appendix A
- Appendix B

Celebrating 50 Years of Pharmacy

Congratulations To this year's outstanding 50-year pharmacy class.

Donald Hazledine
Belle Fourche
David Helgeland
Brookings
Lois Hoffman
Platte
Greig Rank
Rapid City

Douglas Smith
Sioux Falls
Louis Van Roekel
Deadwood
Margaret Zard
Mitchell
Milo Zeeb
Philip

Honorees were given the option to send an update for inclusion in this publication. Here are the ones we received:



Dave Helgeland

After graduating from SDSU, I worked for ShopKo in Mitchell, SD, and Appleton, WI, for over two years. Then I spent three years as the Externship Coordinator, Director of CE, and "other duties not otherwise specified" at the SDSU College of Pharmacy. After that, I worked for ten years at the Human Services Center in Yankton. During that time, I earned an MBA through night classes from USD.

In 1989 I returned to the College of Pharmacy. Over the years I taught or co-taught many courses, including law, ethics, and management. I also coordinated the SD

Medicaid DUR program. In 2001, I was one of the founders of the American Drug Utilization Review Society (ADURS) with Elgene "Jake" Jacobs (SDSU '73) and a few others. In 2000, I graduated with a Doctorate in Education from USD.

SDPhA was an important part of my professional activities. I was officer, including President, for the seven-year tenure of "going through the chairs." I gave numerous CE presentations at SDPhA conventions, and emceed many SDPhA banquets and luncheons. It was very humbling to receive the Husted Award: Pharmacist of the Year from SDPhA in 2009.

I married late! Patty and I were married in 1996. We have two children. Maggie and her husband Isaac have one son and another on the way. Our son Matt is single.

In 2017, I retired from SDSU with the goals of "praying

more, exercising more, and seeing if I can learn to relax in the evening instead of working on school stuff." I have been reasonably successful at all three, though the second one has been hampered by my craft beer "hobby." While Patty is still working, we have been able to travel some. We, me especially, follow Jackrabbit athletics, especially attending football games.

I have been blessed with a pretty good personal and professional life.



Margaret Zard

I graduated from SDSU College of Pharmacy in 1974, and began working for Shopko in their home location, Green Bay, Wisconsin, then at Mitchell SD store in 1976. In the mid-80s, I received a promotion to Chief Pharmacist, and maintained that role until the chain closure in 2019. At that time, I began with Lewis Pharmacy.

I have been very active in the association in both the district and state levels.

- Served as state association president in 94-95
- Served on Prescriptive Authority Task Force
- Member of Dean's Advisory Council, served as president
- Member of College of Pharmacy Development Council

Through my years in pharmacy I have been honored to receive:

- Bowl of Hygeia
- Husted Award
- SDSU Preceptor of the Year
- McKesson Pharmacy Leadership Award
- NARD Leadership Award

The profession of pharmacy has been incredibly fulfilling for me on many levels, and has been everything I hoped it would be, and much, much more!



Important Statement from RADM Kelly Batisse: Addressing Misinformation on Pharmacist Training and Scope



Rear Admiral (RADM) Kelly Batisse, chief pharmacist of the U.S. Public Health Service, has released a statement in response to the American Medical Association's (AMA) false claims regarding pharmacist training and scope of practice. RADM Batisse highlights the critical role pharmacists play in patient care and clarifies the extensive education and training that supports pharmacists in delivering safe and effective care across the healthcare system. Understanding these discussions is crucial, especially as they relate to addressing health disparities and ensuring equitable access to care for patients across the country.

You can read the full statement and download the official press release [here](#).

2024 Award Winners



Technician of the Year

Donna DeGeest | Mitchell

Our first Technician of the Year award recipient began her career as a pharmacy technician in 1990. Her exceptional skills and patient-centered approach truly set her apart. She's known for treating her customers like family, having an outstanding ability to communicate with customers and understand their needs. Her attention to detail is something the pharmacists she works with know they can rely on.

She's done it all – hospital pharmacy, long-term care and retail pharmacy. Over her many years she has acquired an in-depth knowledge of both over the counter and legend medications in retail pharmacy, as well as in hospital pharmacy and has a strong knowledge of drug interaction between many medications. She's even participated in the organizing and opening of three pharmacies.

Those who nominated her say she elevates and advances the professionalization and ability of pharmacy technicians – and say she is a crucial member of their healthcare team at Avera Queen of Peace.



Technician of the Year

Lori Kayl | Mitchell

Our second award winner in this category has been a pharmacy technician in South Dakota for more than two decades. She's known for her efficiency and outstanding organizational skills, both of which help ensure her retail pharmacy runs smoothly. She spearheads many projects in the pharmacy, is always willing to help with anything she's asked. That often includes covering other shifts – always going above and beyond to provide information and services to the community.

During the COVID pandemic, she volunteered to go along to clinics set up at all the schools in the district of her community. Over the two days 275 covid shots were given to teachers and support staff in hopes of preventing the spread of disease. She also volunteered for an immunization clinic where RSV, influenza and pneumovax shots were available.

Her hard work and dedication to the people of her community, and her career as a pharmacy technician have again showcased how essential technicians are to the entire profession, and how much not only pharmacists, but patients and entire communities rely on them as well.



Outstanding Industry Salesperson of the Year

Barry Nagel | Sioux Falls

This industry representative showed up and showed out for pharmacy in an unprecedented way in South Dakota this year. Barry Nagel is a fixture at our annual conventions, and is passionate about supporting pharmacy and our profession, not only with sponsorships, but also with education, co-pay assistance and assistance with networking with providers and experts.

This year, this industry representative worked with his company to sponsor SDPhA district meetings in Mitchell, Sioux Falls and Aberdeen – we're not sure we've ever had that happen before!



Distinguished Young Pharmacist

Emily Van Klompenburg | Bruce

Since her graduation from South Dakota State in 2015, Emily Van Klompenburg has consistently worked to elevate the profession of the ambulatory care pharmacist.

Her entire professional history has a myriad of stories of dedication, hard work, and leadership - Starting with her service to our country and her consistent military promotions since she joined the South Dakota Army National Guard in 2010. Completing pharmacy school while being an active member of the military is no easy feat. After that she chose to do the Lewis Drug and SDSU PGY-1 Community Pharmacy Residency Program in order to aspire to elevate the profession of pharmacy, and then took the difficult path again when she went on to pursue a PGY-2 position at the Michael E. DeBakey VA Medical Center in Houston, TX.

After residency she started with the VA Health Care System in Sioux Falls in a shared position with SDSU. In 2021 she transitioned into a similar position with the Avera Medical Group in Brookings while maintaining her position as an Assistant Professor with SDSU. She continues in this position and continuously works to elevate the profession by working with numerous students at her practice site throughout the year. She teaches Pharmacy Practice Law, Geriatrics and Pharmacy Skills. The students spoke of her level of commitment to them and the profession in her nomination for Teacher of the Year in 2022.

2024 Award Winners

Besides her extremely active professional life she also enjoys living life to the fullest with her husband Bill through traveling, cheering on the SDSU Jackrabbits, and working on their acreage north of Brookings. When not running around after her career or her chickens, she enjoys being a gym rat at her local Crossfit gym, which is offset by her love of baking.

However, her newest, and we suspect most cherished title... is mom.



Bowl of Hygeia

Dana Darger | Rapid City

Dana Darger has a drive and passion for his profession, and for giving back to his community.

The 1979 SDSU graduate has made an impact on his profession in more ways than we have the time to list here. He's set the standard for service to his profession through not only his involvement in SDPhA, but also the South Dakota Society of Health System Pharmacists (SDSHP). He's presented education courses and won numerous – maybe all of the awards now from both organizations. He's been honored as

the SDSU College of Pharmacy and Allied Health Profession's Distinguished Alumni, and just recently stepped down from the SD Medicaid P&T Committee which he's chaired since its inception. By the way the date of his last meeting – Dec. 8, 2023 was proclaimed Dana Darger Day in South Dakota by Gov. Kristi Noem. You'll also find his name listed in recent years on the 50 Most Influential Leaders in Pharmacy – a recognition from the Pharmacy Podcast network.

He's a self-proclaimed color-outside-the-lines kind of guy – and if you have a little time, he has the stories to go with it. But this award is also about what the honoree does for the community. And we feel this is best illustrated by his commitment over the last 6 years or so to a growing beard, sit hours and hours in the cold - and perfect his role as Santa Claus.

He's worked with one of his technicians, whose home has won the Best Lights in Rapid City to really make it a destination – by being a real-life Santa for the display. He's a superman of sorts, trading his "white coat" for a red suit and becoming Santa for children of all ages.

It's tricky business – Santa isn't just a suit. It's the heart inside it. This excerpt from a recent article sums it up pretty well:

"He says, 'You know, when my wife and I first got married we were both in college, so we were pretty poor. We made all of our Christmas presents.' A lot has changed since then, and he and his wife are no strangers to buying gifts, but he still enjoys making them — a fact that his pharmacy staff could attest to. 'When I'm making gifts for someone, I pray for that person and meditate on that person. I'm trying to put them and myself into that gift. I think that's how Santa makes presents,' he said. 'I don't know if I can tell you exactly when I figured out Santa had helpers all over the world, but that's part of the magic of Christmas. You just have to have a giving heart.'

And that, he most certainly does.



Hustead Award (South Dakota Pharmacist of the Year)

Jodi Heins | Sioux Falls

The Hustead Award recognizes contributions or service during a career or significant accomplishments during a short period of time that impact the profession in a positive manner. The 2024 recipient consistently has moved to elevate herself and the profession of pharmacy to the highest potential.

After graduating from the University of Nebraska Medical Center College of Pharmacy, Jodi Heins continued her training by completing a Pharmacy Practice Residency at the Mayo Clinic in Rochester, MN. She began her career with SDSU as a member of the pharmacy practice faculty with a practice based at the VA Hospital in Sioux Falls, where she practiced as both an inpatient clinical pharmacist and an ambulatory care pharmacist. She moved into the position of Assistant Department Head of Pharmacy Practice

in 2012 to oversee the PGY1 Community-Based Residency with Lewis Drug, the Teaching Certificate and the experiential education portion of the PharmD curriculum. She continues today with those responsibilities as the Director of Experiential Education and works with all the programs within the college on their experiential experiences. She will readily say she has enjoyed all the students, peers and preceptors she has had the opportunity to work with over the years and is most proud her work with students and residents.

The nomination letter summed it up this way, "This nominee is the epitome of professionalism. The impact that she's had on the profession of pharmacy in this state is unprecedented. I've had the opportunity to travel to countless sites and speak to hundreds of preceptors and former students. The number of stories I've heard over the years, some of those, literally lifesaving, about how she has quietly helped and supported students, preceptors, and faculty alike throughout her career at South Dakota State University is overwhelming! She is well-respected leader who holds those around her to the same standard as she holds herself. She embodies the Hustead Award, making significant contribution to the profession in South Dakota, illustrates why our profession is one of the most respected in the country."

In her spare time, she enjoys spending time with her family and friends, lake days and attending sporting events (especially the Jacks).

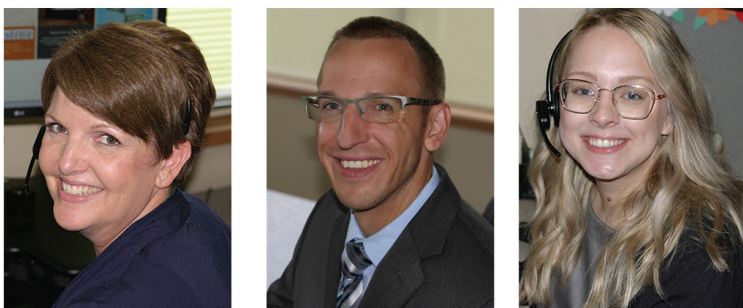


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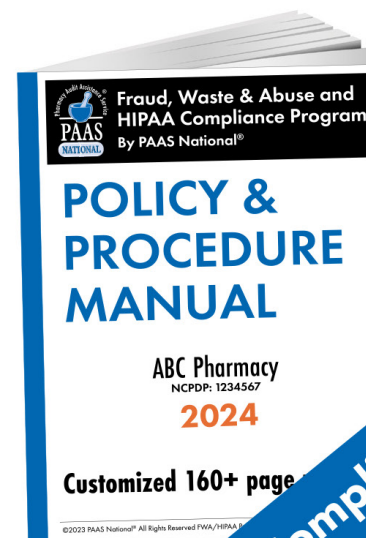
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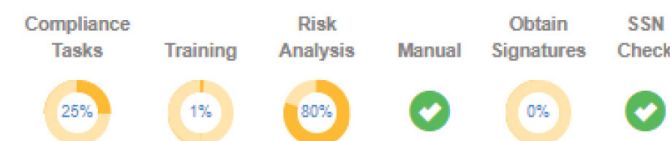
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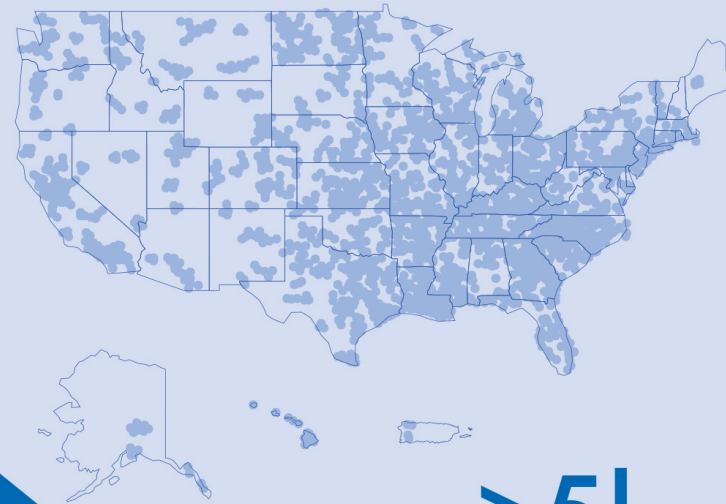
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Back to School: How to Ace EpiPen® Billing and Avoid an Audit

PAAS National® has seen an increase in prescription validation requests and audits for EpiPen® and, with back-to-school in full swing, we want all pharmacy employees to be aware of potential billing issues for this life-saving medication.

According to section 1 Indications and Usage of the FDA product labeling¹, “EpiPen® and EpiPen Jr® are indicated for the emergency treatment of allergic reactions (Type I) including anaphylaxis to stinging insects (e.g., order Hymenoptera, which include bees, wasps, hornets, yellow jackets and fire ants) and biting insects (e.g., triatoma, mosquitoes), allergen immunotherapy, foods, drugs, diagnostic testing substances (e.g., radiocontrast media) and other allergens, as well as idiopathic anaphylaxis or exercise-induced anaphylaxis.”

Emergency medications are frequently audited, and EpiPens® have their own unique set of audit issues, including:

1. Quantity billed
 - EpiPen® is billed as an “each”, so a 2-pack would be billed as “2 each”
 - If multiple boxes of EpiPens® are required at one time, it is advisable to verify with the prescriber why such a quantity is needed (e.g., one for home and one for school, one in each household, one for gym bag, school bag, and daycare, etc) and make a clinical note on the prescription
2. Mathematically calculable directions
 - Directions that come over as “Use as directed” should generally be clarified with the prescriber as to whether the patient is to “use as directed per package instructions” in addition to updating the patient label directions accordingly
3. Days’ supply
 - If a 2-pack is prescribed with directions indicating the patient may repeat the dose after a certain amount of time, billing a 1-day supply would be appropriate
 - If a 2-pack is prescribed with directions that do not indicate a repeat dose, then a 2-day supply would be appropriate
 - Risk of audit recoupment for incorrect days’ supply is generally limited as PBMs have more tolerance for life-saving medications that are refilled on an as needed basis (rather than scheduled). Additionally, the submission of a 1-day supply versus a 2-day supply is unlikely to impact patient copay, pharmacy reimbursement, or an early refill.
4. Product dispensed
 - Epinephrine has many BX-rated products to EpiPen®, and pharmacies need to obtain prescriber approval before dispensing one of these products if the prescription was written for EpiPen®
 - Conservatively, any indication on a prescription that a prescriber intended to prescribe EpiPen® (or its AB-rated generics) should be clarified before dispensing a BX-rated generic.
 - Prescriptions written generically as “Epinephrine (EpiPen)”, or with an NDC indicating EpiPen® (or an AB-rated generic), should be interpreted as EpiPen

Common EpiPen®/epinephrine NDCs, and their associated TE Codes, are as follows:

Product	NDC	Manufacturer	FDA Orange Book TE Code	Marketing Category
EpiPen® 0.3 mg/0.3 mL	49502-0500-02	Mylan Specialty L.P.	AB	NDA
Epinephrine 0.3 mg/0.3 mL	49502-0102-02	Mylan Specialty L.P.	AB	NDA Authorized Generic for EpiPen®
Epinephrine 0.3 mg/0.3 mL	00093-5986-27	Teva Pharmaceuticals USA	AB	ANDA
Epinephrine 0.3 mg/0.3 mL	00115-1694-49	Amneal Pharmaceuticals	BX	NDA Authorized Generic for Adrenacllick®
Epinephrine 0.3 mg/0.3 mL	80425-0264-01	Advanced Rx Pharmacy of Tenn	BX	NDA Authorized Generic for Adrenacllick®
Auvi-Q® 0.3 mg/0.3 mL	60842-0023-01	Kaleo	BX	NDA

Product	NDC	Manufacturer	FDA Orange Book TE Code	Marketing Category
EpiPen Jr® 0.15 mg/0.3 mL	49502-0501-02	Mylan Specialty L.P.	AB	NDA
Epinephrine 0.15 mg/0.3 mL	49502-0101-02	Mylan Specialty L.P.	AB	NDA Authorized Generic for EpiPen Jr®
Epinephrine 0.15 mg/0.3 mL	00093-5985-27	Teva Pharmaceuticals USA	AB	ANDA
Epinephrine 0.15 mg/0.3 mL	63629-8801-01	Bryant Ranch Prepack	AB	ANDA

PAAS Tips:

- Clarify quantities if missing the unit of measure (each) or if the unit of measure is “unspecified”
- Clarify directions if ambiguous or “use as directed”
- Ensure the patient label directions match any clarification with the prescriber
 - Clinical notes should include four elements:
 1. Date
 2. Name and Title of who you spoke with
 3. Summary of conversation
 4. Pharmacy employee initials
- Do not place emergency medications on auto-refill

By Trenton Thiede, PharmD, MBA, President at PAAS National®, expert third party audit assistance, FWA/HIPAA and USP 800 compliance.

References: 1. <https://dailymed.nlm.nih.gov/dailymed/drugInfo.cfm?setid=7560c201-9246-487c-a13b-6295db04274a>

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What FWA and HIPAA Compliance Elements are Necessary for Interns, Job Shadows, Floating Staff, Cashiers and Delivery Drivers?

Safeguarding the pharmacy's Protected Health Information (PHI) is a MUST for all staff expected to come in contact with this sensitive information. Requiring HIPAA training prior to interns, job shadows, or floating pharmacy staff stepping foot behind your pharmacy counter is one way to ensure they have a good grasp on appropriate safeguards and the negative repercussions (including [civil monetary penalties](#)¹ and [criminal consequences](#)²) of disclosing PHI. HIPAA compliance training is also required for any staff that may come into contact with PHI, which typically includes cashiers and delivery drivers. Additionally, if an employee has access behind the pharmacy counter, they need to be HIPAA trained.

Since interns, float staff, cashiers and delivery drivers are involved in daily pharmacy operations such as billing, filling, counseling, dispensing, delivery of services and/or other professional services, they must also complete Fraud, Waste and Abuse (FWA) training. They are in the pharmacy and have the potential to oversee (or even instigate) wasteful practices, diversion, or other fraudulent activities and FWA training must be completed.

Pharmacy staff who are contracted to deliver medications for your pharmacy, work on a temporary basis or simply float through your store are also subject to FWA and HIPAA training requirements. Whether these employees are hired directly by your pharmacy (or paid through a 1099), or they are contracted through a third-party staffing company, the burden is on the pharmacy owners/operators to ensure all members of their staff have received appropriate training.

Another safety measure for pharmacies is to perform exclusion checks against both the [Office of Inspector General](#)³ (OIG) and [General Services Administration](#)⁴ (GSA) lists prior to "hire" and monthly thereafter. This should be done for all staff involved in the billing, processing, handling, or delivery of prescriptions, including interns. Additionally, be sure all applicable local exclusion lists are appropriately checked and documented proof is readily retrievable (e.g., [New York State Medicaid Exclusion](#)⁵ list), in accordance with state laws. Floating and contracted staff must also be checked. Not only is hiring an excluded individual a direct violation of Medicare Part D contracts, but items or services involving an excluded individual in any way cannot receive reimbursement from Medicare or Medicaid. The pharmacy would also be required to pay up to \$10,000 for each claim that the excluded individual was involved in as well as up to three times the damages incurred from these claims.

PAAS Tips:

- Students performing a job shadow should have direct supervision and not be involved in pharmacy operations
- Verify appropriate supervision requirements for pharmacy student interns with your state board of pharmacy
- Exclusion list searches should be documented and retained for 10 years
 - Enter the hired person's name into the exclusion review system exactly as it appears on their state or federally issued form of identification to ensure integrity of the check
 - Keep in mind, excluded individuals often try to hide their identity by changing their name or using a different name – don't take a chance
- PAAS FWA/HIPAA Compliance members can easily add students, interns, and floating staff to your employee list in the PAAS Member Portal, this will:
 - Give the shadow, intern or floating staff member access to the FWA and HIPAA online training modules
 - PAAS will automatically perform daily OIG and GSA exclusion checks when their profile is created

By Trenton Thiede, PharmD, MBA, President at PAAS National®, expert third party audit assistance, FWA/HIPAA and USP 800 compliance.

- References:
1. https://www.ssa.gov/OP_Home/ssact/title11/1176.htm
 2. https://www.ssa.gov/OP_Home/ssact/title11/1177.htm
 3. <https://exclusions.oig.hhs.gov/>
 4. <https://www.sam.gov/SAM/pages/public/searchRecords/advancedPIRSearch.jsf>
 5. <https://omig.ny.gov/medicaid-fraud/medicaid-exclusions>

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State and local agencies team with the Drug Enforcement Administration for National Prescription Drug Take Back Day

On Saturday, October 26, from 10 a.m. to 2 p.m. the local agencies and the Drug Enforcement Administration will host DEA's National Prescription Drug Take Back Day at locations across the country. DEA and its partners will collect tablets, capsules, patches, and other solid forms of prescription drugs.

For more than a decade, the event has helped Americans easily rid their homes of unneeded medications—those that are old, unwanted, or expired—that too often become a gateway to addiction.

Take Back Day offers free and anonymous disposal of unneeded medications at close to 5,000 local drop-off locations nationwide.

WHAT: National Prescription Drug Take Back Day

WHEN: Saturday, October 26, from 10 a.m. to 2 p.m.

WHERE: Follow the link to find the location nearest you - https://apps.deadiversion.usdoj.gov/NTBI/NTBI-PUB.pub;jsessionid=KSRhbqQB8RW5iyiejQctSElvXgJHZCiae1A-Nfdt.web1?_flowExecutionKey=c82D00BEB-2735-960D-17DF-592A3DBFDDB9_kC1288B8D-47AC-5965-C003-652B338C6073

In partnership with local law enforcement, Take Back Day has removed 9,285 tons of medication from circulation since its inception.

Collection sites will not accept syringes, sharps, and illicit drugs. Liquid products, such as cough syrup, should remain sealed in their original container. The cap must be tightly sealed to prevent leakage.

For more information and to find a collection site near you, visit www.DEATakeBack.com





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DID YOU KNOW?

50%

of pharmacy professional claims reported in 2022 were related to defending pharmacists and pharmacies before a regulatory entity.

\$430,375

Compounding pharmacies incur some of the most severe claim losses, with an average loss paid of \$430,375 in 2022.

\$8,821

The average loss paid for a license defense matter in 2022 was \$8,821.

\$1,605,288

Wrong directions/drug/strength claims accounted for \$1,605,288 of the total pharmacy malpractice claims in 2022.

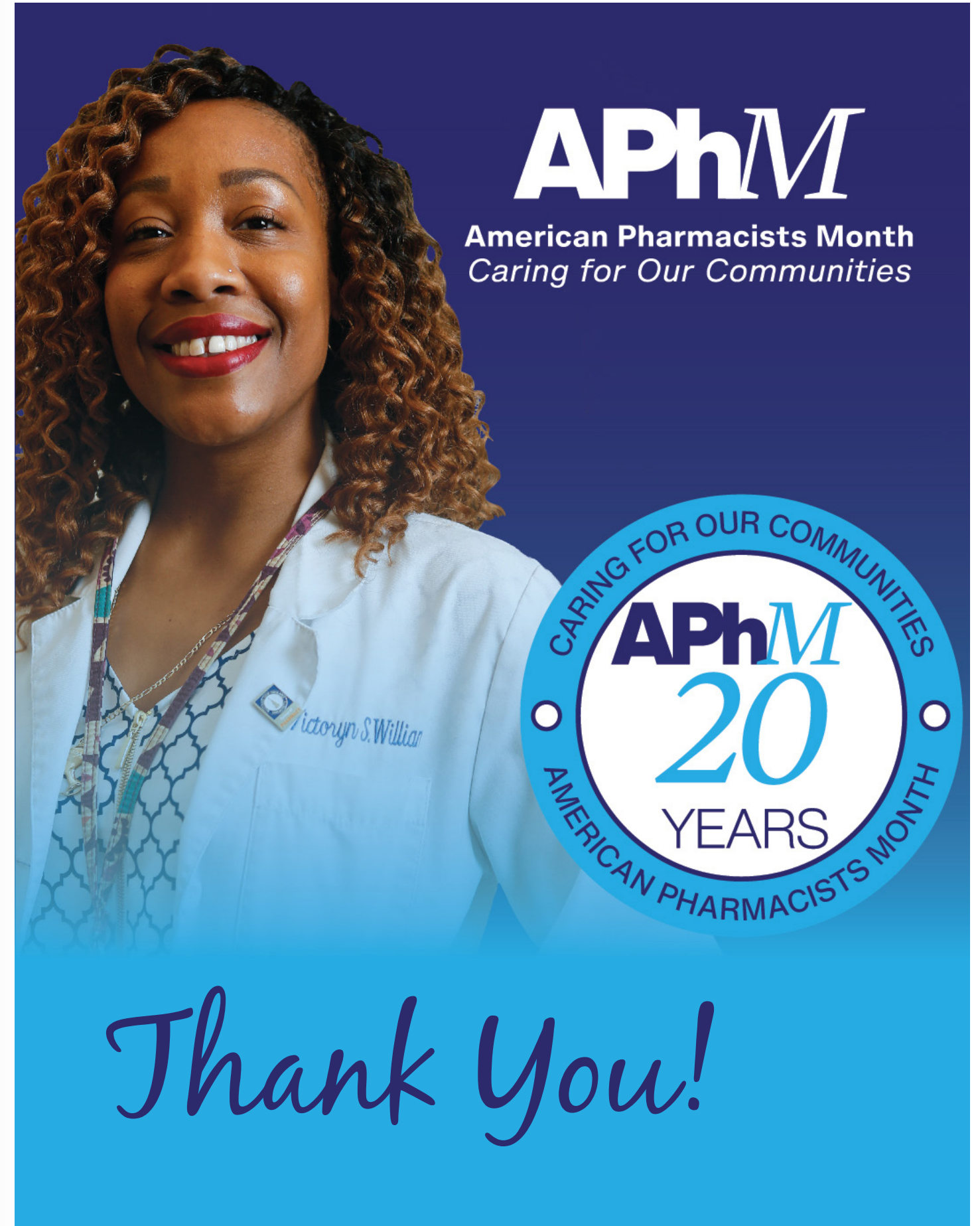
Based on Pharmacists Mutual claims reported 1/1/2023-12/31/2023.

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AphM

American Pharmacists Month
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Thank You!

Obituaries



Brian (Hogger) Lounsbery was born on October 11, 1970 to Gary and Karen (Lass) Lounsbery. He died August 11, 2024 at Avera McKennan Hospital in Sioux Falls after his battle with pancreatic cancer at the age of 53 years and 10 months old.

Brian was raised on the family farm in Beresford, SD and

graduated from Beresford High School in 1989. He graduated from South Dakota State University with his Bachelor of Pharmacy in 1994.

In 1992, Brian began his 20-year career with Walgreens as a pharmacy intern in Phoenix, AZ. He then moved to Littleton, CO in 1996 before returning to South Dakota in 1999. He continued with Walgreens as a District Manager until 2012 where he then took over as a staff pharmacist at the Avera Specialty Pharmacy. He eventually moved into his role as the Director of Specialty Pharmacy. He also served on the Avera Mission Leadership team for several years.

Brian was united in marriage to his soulmate, Mindy Voss, on February 14, 2022. They enjoyed traveling and spending time with friends and family at the lake.

He was an avid fan of all sports, with a particular love for Minnesota Vikings and Nebraska Cornhusker football. While at SDSU, Brian pledged to Kappa Psi Pharmaceutical Fraternity and served as the social chair alongside several of his best friends. This coming September, Brian and the rest of the 1987 Beresford state champion football team (sanctioned) will be inducted into the Watchdogs Hall of Fame.

He is survived by his wife, Mindy; daughters, Michelle (Grant Syverstad) Lounsbery of Sioux Falls, SD and MaKenzie (Curtis) Traversie of Isabel, SD; son, Nicholas Lounsbery of Sioux Falls, SD; and sisters Ann (Kenneth) Allender of

Sioux Falls, SD and Julie (Diann Grupe) Lounsbery of Peoria, AZ; brother Dr. Mark (Michelle) Lounsbery of Sioux Falls, SD; sisters-in-law Brenda (Brian) Tyrrell of Garretson, SD, Lyn (Mark) Reekers of Hospers, IA, and JoLee DeNunzio of Henderson, NV; brother-in-law Clark (Sonja) Muhlenkort of Sioux Falls, SD; as well as many nieces, nephews, and cousins. He is preceded in death by his parents.



Patrice Marie Hohn entered her Savior's kingdom on August 25, 2024, after a ten-year battle with colon cancer. Most would view this battle as a burden. Patrice viewed it as a blessing to pursue significance in her spiritual, family, and professional life, leaving behind a legacy filled with faith, hope, and love.

Patrice was born in Tomah, Wisconsin, the fifth of six children, to her parents McCann (Pat) and Marie Rice. Patrice attended K-8 at St. Mary's Catholic School and graduated in 1987 from Tomah High School, where she excelled in basketball, track, and cross-country. After one semester at both UW-Madison and UW-Lacrosse, Patrice was accepted into the South Dakota State University College of Pharmacy. After graduating in May 1993, she began a professional career that spanned over thirty years, most recently as a dedicated clinical oncology pharmacist at the Minneapolis Veterans Hospital. Her personal experiences as a cancer patient enhanced her ability to treat veterans with extraordinary care. She paid forward her personal knowledge gained to those patients of most need with respect and compassion.

Patrice married her best friend and soulmate, Craig Hohn, on June 5, 1993. They shared a marriage filled with love for thirty-one years. Together they raised two beautiful daughters, Makayla and Morgan, whom she loved to the moon and back. Their home of twenty-one years in

Luverne was followed by a move to Woodbury in 2014. Patrice most enjoyed lake life during the summers spent at Lake Andrew at the family cabin in Alexandria, MN.

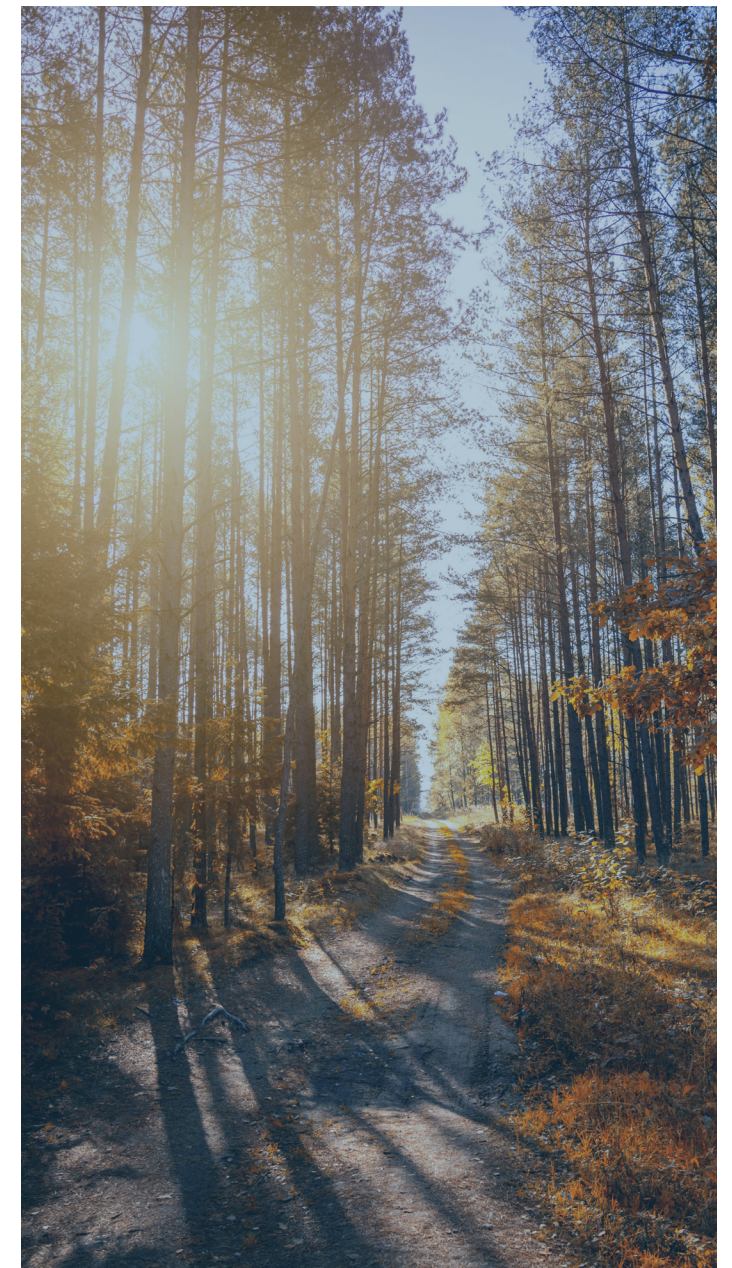
Patrice was known for her motto, "Do what you LOVE," and lived her life to the fullest despite the challenge of cancer. Always known as an overcomer, Patrice was a passionate and hard-working colleague, a thoughtful, loving soul who deeply cherished her family and true friends, demonstrated always with a two-armed hug at any opportunity. For every cancer treatment, Patrice would pack a sack lunch for a homeless individual we passed on the way to Abbott Hospital, demonstrating her always charitable ways. Patrice was passionate about baking sweets for anyone, hosting family dinners, and most recently making cookies with her granddaughter Elliana. Her enthusiasm for all things sports-related began with her love for the Green Bay Packers, which eventually won over her husband, who also joined Cheesehead Nation. Her hobbies included golfing, downhill skiing, boating, tennis, hiking, concerts and traveling with close friends. Recently, she traveled to Rome, Alaska, New York, and Ireland to complete her bucket list. Her most recent joy has been becoming a grandma (Mimi) to Elliana and Grayson. In her mind, there is no greater gift than grandbabies. Their innocent demeanor, "Rice" voice, and laughter will be a constant reminder of the legacy Patrice leaves and her love for life. Patrice was unstoppable in life and her eternal light will shine through all of us, rest in peace sister Patrice.

Patrice is survived by her loving husband, Craig; daughters Makayla Weis (Drew) and their children, Elliana and Grayson; daughter Morgan Howe (John); sister-in-law Carol Rice; brothers Greg Rice (Greta) and Brian Rice (Glenna); sister Rhonda Dart (Scott); along with many nieces and nephews. Patrice was preceded in death by her parents McCann (Pat) and Marie Rice, brother David Rice, and close friend Gina Will.

A visitation will be held on Wednesday, August 28 with a rosary service beginning at 4:30pm and public visitation from 5-8pm at O'Halloran & Murphy Funeral Home (8700 Valley Creek Road, Woodbury, Minnesota 55125). A Mass of Christian Burial will follow on Thursday, August 29 at 11am with an hour visitation prior at St. Ambrose Catholic Church (4125 Woodbury Dr, Woodbury, MN 55129). Patrice's inurnment and committal service will be held with immediate family on Saturday, August 31 at 11am at St. Mary's Catholic Cemetery (723 West Winona Road, Alexandria, MN 56308).

Steven L. Hoy
9-10-43 – 10-18-24

Steve passed in hospice care from a brief illness. He was born in Hot Springs, South Dakota to Steven J. and Judy M. Hoy and survived by his wife of 49 years Sharon (Sheri), his sons Anthony & Patrick, his daughter in law Emily, and his two grandchildren AJ & Ellie along with his many extended family members. He was a devoted husband, father, and avid golfer. He graduated from South Dakota State University in 1966 as an active member of the Kappa Psi Pharmacy Fraternity and spent 40 years practicing pharmacy. A celebration of life will be held in Hastings, MN at a later date.



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